

Payment: The Bankery and Skowhegan Fleuriste & Formalwear require that all wedding orders be paid in full no later than 14 days prior to the date of pickup/delivery, with a nonrefundable deposit of \$50.00 (or 10% for any order over \$500.00) due on the date the order is placed. Orders placed that are not accompanied by said deposit will be regarded as quotes only. **Quotes are valid for the next 30 to 60 days from the date of consult**, and pricing is subject to change once the quote expires. Orders that are not paid in full in accordance with the aforementioned terms will not be filled or available for pickup/delivery. Orders placed within 14 days of the event must be paid in full the day the order is placed. All changes and modifications made become an addendum to this contract and must be done no later than 14 days prior to the event.

The Freshest Flowers Possible: We have been in the floral industry for a total of more than 30 years, and are proud to create your wedding arrangements and bouquets using the highest quality and freshest flowers possible.

Availability: Though we pre-order your flowers at least 4 weeks in advance of your event - with our wholesalers to ensure availability and coordination, there is the rare possibility that a substitution of flower type or color may need to be made due to an unforeseen circumstance, like environmental impacts such as a drought or blight. This is rare, and we will keep you informed should this occur. When using fresh flowers, another variable to keep in mind is that color may vary slightly during different seasons for different varieties of flowers.

Cancellation: Orders or individual items on your order must be cancelled at least 30 days prior to the date of pickup/delivery in order to receive a partial refund. Orders cancelled less than 30 days in advance of the date of the event will not be refundable.

Delivery: Deliveries are scheduled on a first come, first served basis and must be arranged with respect to practicality and feasibility. Our delivery charges are based on difficulty and distance from our shop.

Pickup: For those customers choosing to pick up their orders at our shops, please be advised that The Bankery and Skowhegan Fleuriste & Formalwear is not responsible for any damages to the order(s) once in your possession.

Person Picking up:

Phone: _____

Rental: Rental of equipment will require a nonrefundable rental fee. Fees may vary, and all rental equipment must be returned to The Bankery and/or Skowhegan Fleuriste & Formalwear no later than four days after the event. Additional fees and/or retail costs will be assessed for tardy returns or damaged equipment.